

# PEER NAVIGATION LINE



Need Help?

Not Sure?

Ask Someone Who's  
Been There!



## 888-768-4YOU

**Q: What is a Peer Navigation Line?**

**A:** A Peer Navigation Line is a phone line you can call to get support, ask about resources and connect with another person who has 'been there'.

**Q: What is the phone number and when can our consumers start calling?**

**A:** The phone number is **888-768-4968** and consumers may call this number starting March 1, 2016!

**Q: What days and times is the Peer Navigation Line in service?**

**A:** The Peer Navigation Line is in service Monday through Friday from 8am to 4pm.

**Q: How is this line different than a resource line?**

**A:** The Peer Navigator is there to not only provide resources, but also to ensure that there is a "warm handoff" and follow up as needed.