



DESERT HEALTHCARE DISTRICT
HOSPITAL GOVERNANCE AND OVERSIGHT COMMITTEE MEETING
MEETING MINUTES
July 19, 2018

Directors Present	District Staff Present	Absent
Chair, Carole Rogers, RN President, Les Zendle, MD	Chris Christensen, Interim CEO Andrea S. Hayles, Clerk of the Board	

AGENDA ITEMS	DISCUSSION	ACTION
I. Call to Order	The meeting was called to order at 9:30 a.m. by Chair Rogers.	
II. Introductions	Chair Rogers invited all in attendance to introduce themselves.	
III. Approval of Agenda	Chair Rogers asked for a motion to approve the agenda.	Moved and seconded by President Zendle and Chair Rogers to approve the agenda. Motion passed unanimously.
IV. Public Comment	Mary Anne Pugin, Coachella Valley Deaf Core Committee presented public comments that are attached to the Minutes. Ms. Pugin is one of three hearing-impaired persons on the committee. The other two are Phillip Rubin and Ken Mikos that were unable to attend the Hospital Governance and Oversight Committee meeting.	
V. Approval of Meeting Minutes	Chair Rogers asked for approval of the June 21, 2018 Meeting Minutes.	Moved and seconded by President Zendle and Chair Rogers to approve the agenda. Motion passed unanimously.
VI. Old Business	None	
VII. New Business VII.1. Desert Regional Medical Center Emergency Department Project 2. Desert Care Network/Desert Regional Medical Center Urgent Care Center Openings	Michele Finney, CEO, Desert Regional Medical Center provided an overview of her presentation on the Emergency Room Services - blended into one presentation with the Urgent Care Center Openings. Mrs. Finney described the Expansion, Remodel, ER Express Program, and Care Continuity Program commencing with a	



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	<p>list of services in the wrap around brand of Desert Care Network. Tenet Healthcare's separate division will oversee the new Urgent Care Centers. An overview of the broad range of services was presented, which also includes Pediatric Care. The two facilities – one in Palm Desert and one in North Indio are scheduled to open on August 15.</p> <p>Details of the Emergency Room remodel and upgrade were presented. Phase 1 involves the transition of office space into treatment bays. California Department of Public Health (CDPH) is expected to issue the license for the beds in approx. one month. There has been significant improvement in the past five years on the walkout rate and increasing the turnaround time to a provider for evaluation and care for admitting or treating and releasing the patient.</p> <p>ER Express as described by Mrs. Finney allows patients to visit a referring provider or ER and obtain a higher level of care in a method for an outpatient care provider with a determination of need to the ER. Express saves time, expedites care, and keeps the provider in the loop.</p> <p>The Care Continuity Program coordinates care after hospitalization with nine navigators that work with patients on post care/discharge</p>	
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	and transition in the ER. 3,200 patients are screened per month generally for follow up appointments as illustrated in the Care Coordinator Metrics.	
Public Comment	Peter Green, District Resident, explained that as a paramedic, San Francisco has city-owned subacute care with family residence in-house 24 hours a day. Mr. Green further detailed that if the patient needs a higher level of care, the patient is at the mercy of the hospital, and discussed Skilled Nursing Facilities (SNF) for patients with hip fractures cardiology, and neurology that uses telerobots.	
VIII. Adjournment	<p>Before adjourning the meeting, Chair Rogers inquired with Michele Finney, CEO, Desert Regional Medical Center concerning future topics for the Hospital Governance and Oversight Committee. Chair Rogers suggested the SGH FCA seismic update that will conclude in approximately five months.</p> <p>Chair Rogers adjourned the meeting at 10:25 a.m.</p>	Audio recording available on the website at http://dhcd.org/Hospital-Governance-Oversight-Committee

ATTEST: _____
 Carole Rogers, Chair/Vice-President/Secretary
 Hospital Governance and Oversight and Committee

Minutes respectfully submitted by Andrea S. Hayles, Clerk of the Board

My name is Mary Anne Pugin. I am one of three Deaf people on the Coachella Valley Deaf Core Committee. The other two, Philip Rubin and Ken Mikos, are not able to be here today.

We are advocating for accessibility for Deaf residents and visitors of Coachella Valley within various business and service venues, including health and medical/emergency facilities. Accessibility includes cultural sensitivity training, American Sign Language (ASL) interpreting, and closed captioning, to name a few.

We had a productive meeting on June 6, 2018 with Desert Regional Medical Center key people (*all but one are not board members; they're mostly administrators/directors*) regarding accessibility at this hospital. We plan to seek further dialogue with these officials in the near future.

We are also planning to get in touch with officials of Desert Healthcare District and the Desert Healthcare Foundation at the opportune time and request dialogue as well on the subject of accessibility for Deaf people.

Thank you for providing ASL interpreting for this meeting today!

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*Desert Healthcare District Hospital Governance and Oversight Committee Meeting
Desert Regional Medical Center, Jerry Steraios Building, 2nd Floor
Arthur H. "Red" Molley Boardroom
1140 N. Indian Canyon Drive, Palm Springs, California 92262
July 19, 2018*