DESERT HEALTHCARE DISTRICT HOSPITAL GOVERNANCE AND OVERSIGHT COMMITTEE MEETING MINUTES

December 18, 2017

Meeting of the Hospital Governance and Oversight Committee of the Desert Healthcare District was held in the Desert Healthcare District Conference Room, 2nd Floor, Palm Springs, CA

Attendance:

<u>Members</u>

Carole Rogers, RN, President - Telephonic

Les Zendle, MD, Chair/Director

Absent

Alejandro Espinoza, Program Officer and

Outreach Director

Staff

Herb K. Schultz, CEO

Chris Christensen, COO/CFO

Donna Craig, Senior Program Officer

Mary Pannoni, Accounting/Admin Support

Andrea S. Hayles, Clerk to the Board

Legal Counsel

Jeff Scott

Guests

Michele Finney, CEO, Desert Regional Medical Center

Ezra Kaufman, District Resident

Christine Langenwalter, MSN, RNC, CENP, Director of Clinical Quality Improvement and

Education Services

Stephanie Salters, District Resident

CALL TO ORDER

The meeting was called to order at 2:00 p.m. by Chair Zendle

Chair Zendle invited all in attendance to introduce themselves.

APPROVAL OF AGENDA

There were no changes to the agenda.

APPROVAL OF MINUTES

Minutes of the October 23, 2017 Meeting.

PUBLIC COMMENTS

Stephanie Salters, District Resident, explained the status of a patient's records and belongings from a November 2017 visit. Ms. Salters explained concerns about monitoring technicians and nurses completing Assignment Despite Objections (ADO) forms.

Ezra Kaufman, District Resident, expressed concern about the reduction of the 2017 Leapfrog safety grades at Desert Regional Medical Center.

OLD BUSINESS

CB Richard Ellis (CBRE) Facility Condition Assessment Update

Chris Christensen, CFO, provided an update on the Facility Condition Assessment. The seismic inspection was performed on December 4, and the mechanical, electrical, and plumbing (MEP) examinations were performed on December 11 and 12. CBRE continues to work with Desert Regional Medical Center staff to finalize the report. It is anticipated that the reports will be public at the Board's January 23, 2018 meeting.

Ezra Kaufman, District Resident, inquired if Staff would be making a recommendation to DRMC for the costs of the seismic data after completion of the Facility Assessment. Chair Zendle explained that Kaufman Hall consultants would provide the results of their seismic inspection that will incorporate CBRE's assessment.

NEW BUSINESS

Committee's Role in Receiving and Discussing Publicly Reported Quality Data

Chair Zendle provided copies of the Leapfrog Hospital Safety Guide for all in attendance. Chair Zendle suggested that at the next Hospital Governance and Oversight meeting, Desert Regional Medical Center (DRMC) staff provide an overview of why the scores and grades are declining, expectations for the next quarter, and in what manner the scores can be improved.

President Rogers suggested comparing DRMC's data, scores, and similarities of other trauma hospitals. Christine Langenwalter, Director of Clinical Quality Improvement and Education Services currently educates the DRMC leadership team and directors and will provide educational materials and historical data and steps for improvement those steps, including Leapfrog's recent changes.

Ezra Kaufman, District Resident, also suggested comparing the similarities of hospitals including hospitals with the same net incomes and net margins.

ADJOURNED

The Committee adjourned at 2:22 p.m.

ATTEST

Les Zendle, MD, Chair/Director Hospital Governance and Oversight Committee Desert Healthcare District Board of Director